

Product Brochure

Empowering digitally connected communities

SWITCH TO MODERNIZATION WITH

TECNOTREE BSS SWITCH



PRE-INTEGRATED

Order-to-Cash solution



Developed with

40 Years

of telecom experience



Go-live in

4 MONTHS

with professional services

Deployed in



20+

OPERATORS WITH OVER

250

MILLION SUBSCRIBERS



LOW COST

of Ownership

*T&C apply



A Modern BSS Fit For Your Business Today

Developed with 40 years of deep telecom experience, Tecnotree BSS Switch is a uniquely designed BSS stack for the changing needs of emerging & growing CSPs in Mobile, Fixed line and IPTV business. It is a preintegrated order-to-cash solution, enabling service providers to harness new innovations, facilitate service creation and manage the entire customer lifecycle more efficiently.

BSS Switch is a one-stop solution that empowers the service providers to monetize disruption and is available in an affordable and flexible licensing model to support legacy services and to launch new line-of-business.

Customer Management Product Management Management Product Management Management Fixed Line

Challenges for emerging service providers



To address these challenges, service providers need to redefine their strategy, processes and the IT systems and cut through silos to unlock core capabilities to make their business processes and channels more relevant which can help them increase top line, grow efficiency, cost predictability, flexibility and improve overall customer experience.

Crafted for growing operations

Tecnotree BSS Switch empowers service providers with low subscriber numbers looking to upgrade their legacy BSS systems and exploring to modernize their operations while delivering superior customer experience, with following priorities:

- Flexible yet cost-effective solution to quickly address Order-to-Cash processes
- Consolidation of services and payment models
- Embracing pre-post convergence and eliminate revenue leakage
- Enter the new line of business or market without having to go through complex integrations



What We Offer

Go-live in 4 months with the full-featured and pre-integrated BSS stack that reduces time-to-market and accelerates speed of delivery. With in-built Product Catalog, Customer Lifecycle Management, Point of Sales, Dealer Management, Inventory Management, Service Order Management, Billing, Collections and Debt Management, it is an e-TOM (level-1) based modular BSS stack with mobile support and SOA based integration.

Speed of Delivery

Enhanced Customer Experience BSS Switch, with its proven integration capabilities with widely used online charging systems (OCS), provides a unified model to efficiently manage all subscribers and services; thereby, delivering superior customer experience. Importantly, it provides the added benefit of applying spend control on postpaid accounts with real-time alerts based on thresholds, thus, efficiently monitor the unpaid bills.

Key Benefits

Market-Tested

Flexible Licensing Model

Increase Revenue with Low Cost of Ownership

Deployed in more than 20 telecom operators and serving more than 250 million subscribers across different emerging regions, Tecnotree Switch is a proven BSS product in the market.

Focus on your core business and leave the hassle of scalability: BSS Switch provides a scalable model to grow, whether it involves the introduction of a new line of business or increase in the subscriber's base and empowers you to spend only for current requirements with an option to scale-up as you grow. It supports a maximum of three business lines (Mobile, Fixed line and IPTV) which can be licensed independently or scaled-up as you need.

With effective credit control and debt management functions, BSS Switch tracks usage and payment information through the aging of account receivables and allows CSPs to improve cash flow. Additionally. BSS Switch Revenue Assurance provides highly configurable processes and minimizes revenue leakage through the application of configurable debt management rules. All of that, in a very attractive and low cost of investments.

Full-Featured BSS Stack For Your Business Needs

A unified master catalog to empower business users and a tool for commercial innovation - create key offerings, optional offerings, and bundles for commercial consumption.





Customer Lifecycle Management

360-degree view of subscribers and package information, providing comprehensive request management capabilities.

Point of Sale

Order management to ensure quick delivery of services.

Service Order Management

Manages subscriber lifecycle, along with a





Billing & Invoicing

Enables CSPs to record the sale of items and services as well as subscriber payment information at a physical location such as a retail outlet.

High-performance billing and invoicing for subscribers.





Inventory Management

Module designed for clear visibility and lifecycle management of service inventory.

Enables CSPs to manage dealer activities as well as monitor and support dealers to serve their subscribers better.

Dealer Management





Collections and Dunning

Efficiently manage payments, transfers, reversals & treatment of overdue invoices.

BSS Switch also comes with supporting capabilities like alerts and notifications and user administration.

Adjunct/Support Modules



Reporting

Leverage reporting capabilities to take informed business decisions.

Optional Components

Self-Care

Charging **System**

Mediation

Business Dashboard

Implementation Timelines

Go-live quicker to suit your line-of-businesses and corporate priorities



4 MONTHS*
For Mobile

6 MONTHS*
For Fixed-line & IPTV



6-8 MONTHS*

For two business lines/phases

8-10 MONTHS*

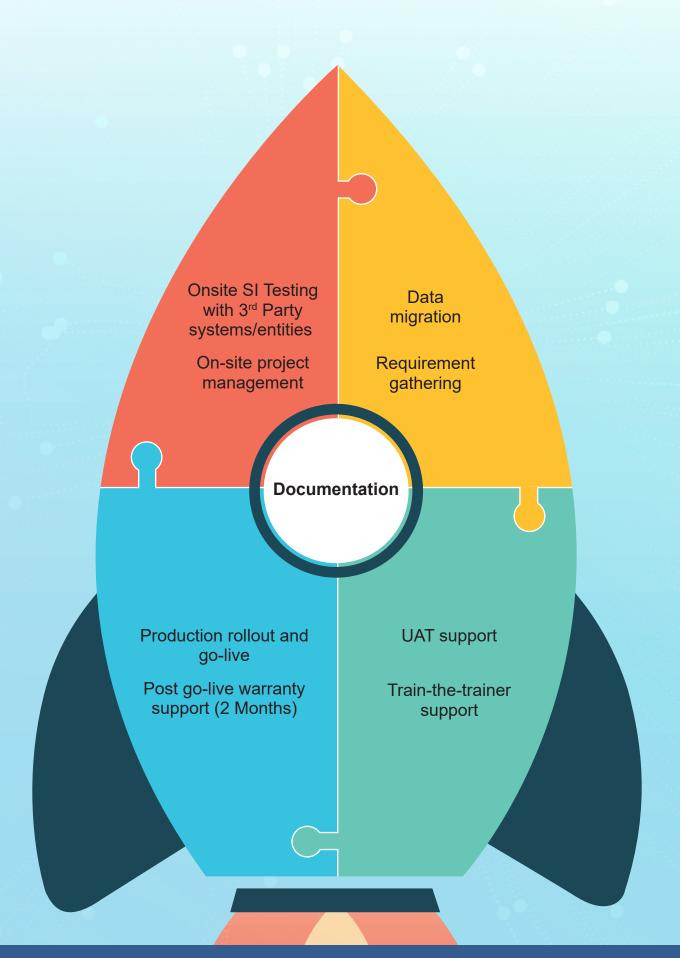
For 3 business lines/phases



*T&C apply



Complete Delivery Management With Seamless Execution



For quotation and demo, contact your Tecnotree account manager or e-mail us at marketing@tecnotree.com



ABOUT TECNOTREE

Tecnotree is a global provider of telecom IT solutions for the management of products, customers and revenue. Tecnotree helps Communications Service Providers to transform their business towards a marketplace of modern and digital services. Tecnotree empowers service providers to monetize service bundles, provide personalized user experiences and augment value throughout the customer lifecycle. With around 600 telecom experts, Tecnotree serves around 90 service providers in more than 70 countries. Tecnotree is listed on the main list of NASDAQ Helsinki with the trading code TEM1V.